

General Terms and Conditions

- In the price are included: room of selected type and a rich sportly breakfast buffet.
- ✓ CHECK-IN: your room will be available from 12 o'clock. You can arrive and depart daily.
- ✓ CHECK-OUT: you have to set your room free before 10 o'clock.
- If you will arrive later than 19 o'clock, please let us know by phone. If you arrive early you can wait your room sitting in our terrace or in garden.
- Unfortunately it is not possible for us to confirm a specific room number or floor.
- The area of the rooms and the area of the bath-rooms can be other then mentioned
- Single room charge will change according to each room type
- On request we offer a transfer service to and from railway station of Rovereto and International Airport of Villafranca (Verona) or Montichiari (Brescia) on charge by taxi shuttle.
- We accept dogs only if advised! Because of sanitary regulations, dogs are not allowed in our restaurant, wellness area and pool.
- Attention! You have to bring your own dog-basket. We don't prepare dog-food and we charge an extra price per day for special cleaning service
- The reservation is confirmed when we receive your payment in advance per Bank-Swift or credit cards. We need a payment in advance of Euro € 50,00. Our Bank Swift Kode:
- **UNICREDIT BANCA S.p.a. - Filiale Nago - Torbole (Tn)**
- Account: **Hotel Villa Franca s.a.s. di Prandi Aldo & C.**
- **IBAN: IT 03 Z 02008 35100 000041215686 Code BIC SWIFT: UNCRITB10GT**
- If you cancel your reservation till 21 days before arriving, your payment in advance will be change in a voucher for your next holiday. If you cancell your reservation from 21 days to one day before arrival, or in case of "no-show", you don't receive back your payment in advance.
- If you cancell your reservation and you didn't send a payment in advance, please let us know as soon as possible and we will be able to reserve the room to other people. If we will not be able to book the room to other people, we will charge you 3 days in your bill. The same condition is if you don't arrive (No-Show).


Inklusive Services"

- Friendly "Welcome" greetings from the Prandi family, the same one in the last 50 years (1959 - 2009)
- Daily a rich sportly breakfast buffet
- Beverage "**Gloriet Service**" till midnight on Terrace, Stube, in garden, or at bar area with Cocktails and SAT-TV (every evening. Service on charge). Cappuccino, Wine, Cold-Refresh, Latte macchiato, Grappa, etc.
- New Terrace outside near to the garden for relax and drink-area
- New living room
- Internet-Point room and Info-Point room for working and planning excursions
- New wide playroom for children with TV and DVD-Player
- New typical stube for relax and drink
- Little library with open fireplace
- Use of the hole wellness-centre (sauna-area)
- Free use of our spacious new GYM with state - of- the- art equipment of LUXTRAINER und NAUTILIUS
- Wellness-basket for the sauna (Service on charge)
- Motorbike garage (video-controlled)
- Lift
- Large parking area
- "**Villa Franca City Bike**" are reserved only for our Hotel-guests.
- Our hotel is one of the 120 Trentino tourist operators which agreed "MOTORCYCLING HOLIDAY"; in practice, this consists of hotels and hospitality-recognisable by the sign motorbike undercover- which is able to provide special services for motorcyclists. More info's in web: www.trentinoinmoto.com
- Arena di Verona ticket service
- You can pay by credit cards, E/C cards, Traveller's Scheck or cash ...
- Law condition like EU-law for cancellation police

Garda Trentino Holiday Paradise

Please contact our "Villa Franca-team" for further informations about services offered and to communicate your personal needs

Relax	<ul style="list-style-type: none"> ✂ Excursions (Venice, Verona, Dolomites, Florence, Lake Garda Tour, Wine & Castle Tour ...) ✂ Arena di Verona Operas ✂ Rcreation-grounds (Gardaland, Caneva, Zoo Safari, Sigurtà Park, Hruska botanic garden) ✂ Boat excursions on the lake (departure from Torbole pier) ✂ Excursions to Baldo mountain cableway (from Malcesine with panorama-cable station)
Active	<ul style="list-style-type: none"> ✂ Wind-surfing & Sailing (chance to make courses of each class and level, hire equipment) ✂ Mountain-bike (cycling-tracks, hire equipment, bike-shuttle service) ✂ Nature (walks on the promenade or on the mountain's paths and trekking on horse) ✂ Sport (tennis, golf, fishing, rowing, roller blade, beach volley, soccer, basket, bow-shooting ..) ✂ Shopping (our area has a wide and complete commercial offer)
Extreme	<ul style="list-style-type: none"> ✂ Climbing and Free-climbing (chance of courses on natural or artificial wall) ✂ Canyoning (Easy and Fun Canyon, Integral Canyon, Stock Canyon, Jacuzzi Canyon ...) ✂ Paragliding (chance of courses and jump with teacher) ✂ Motocross (at the international motocross race track "Ciclamino" in Pietramurata) ✂ Diving (chance of courses and hire equipment)

<ul style="list-style-type: none"> ➤ VILLA FRANCA BOOKING SERVICE NOSTOP 0464/505162 ➤ BOOKING SERVICE - WINTER TIME 0464/553866
<ul style="list-style-type: none"> ➤ TORBOLE TOURIST INFORMATION BUREAU 0464/505177

<ul style="list-style-type: none"> ➤ TORBOLE METEO SERVICE on-line http://www.meteotrentino.it

Prandi family look forward to see you in Villa Franca for a friendly welcome and for having a good time, holiday, sport, relax and fun